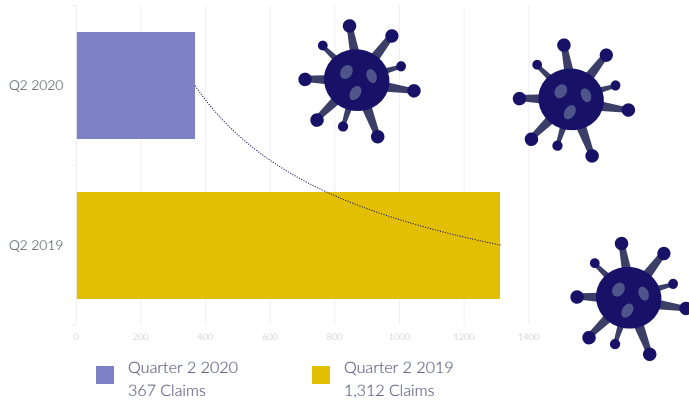


White Paper

Injury Facts and Trends During COVID - 19

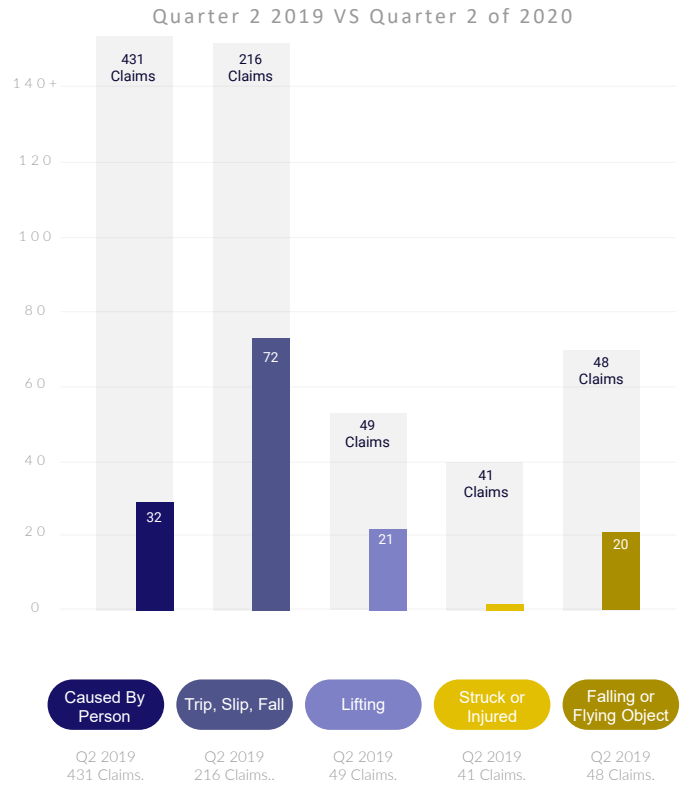
Workers' Compensation Claims have been, like many other things, impacted dramatically by COVID-19 Pandemic. NCAComp, Inc has worked to develop data to show the effects of COVID-19 on our Client Programs.



Effects of COVID-19

NCA Clients have seen a dramatic drop in total claim frequency (72% drop) and severity (62% drop). We are also beginning to see COVID claims come in. We will evaluate each case and work closely with you to determine compensability.

Top Causes of Injury



COVID TREND ALERTS



The Remote Work Environment

The increase of the remote workforce has contributed to the claim changes and the decrease of claims that NCA is analyzing.

Best Practice Tip

It is important as the Employer to keep a record of when an employee is working remotely. This information may prove to be vital when determining the compensability of an injury reported remotely.



Animal Bites

In the school arena there has been an increase in the number of reported dog bite injuries. Our data shows that these claims represented .5% of the total in 2019 vs. 3.5% in 2020.

Best Practice Tip

OSHA and PESH reporting guidelines note that a dog bite should only be logged if the injury requires treatment outside of general first aid. **Don't forget to report every claim to NCA!**

Telemedicine

The Workers' Compensation Board has approved the usage of telemedicine visits for treatment.

Telemedicine Treatment

896

Total Bill Treatment Codes

43,002

% of Injured Workers utilizing Telemedicine

2.1%



NCAComp INC.